Stirling Leisure Conditions of Entry

For the safety, wellbeing and enjoyment of all patrons, employees and contractors, the following Conditions of Entry apply to all Stirling Leisure facilities. By entering a facility, patrons agree to comply with these conditions.

By entering a Stirling Leisure facility, patrons acknowledge that:

- They will comply with these Conditions of Entry.
- They will follow all directions given by staff and authorised personnel.
- They enter and use facilities at their own risk.
- They are responsible for their own personal property.
- They will respect other patrons, staff, equipment and facilities.

Failure to comply with these Conditions of Entry may result in:

- Refusal of entry;
- Direction to leave the facility;
- Suspension of access;
- Cancellation of bookings, membership or program enrolment as per the terms and conditions; or
- Further action where required under applicable legislation or City of Stirling policies.

General

Entry

- Patrons must pay the applicable published entry fee or booking fee, scan a valid membership or entry pass before entry to the Centre will be permitted.
- Patrons may be eligible for a concession entry rate or discount if the Patron is a holder of a current Seniors Card, Pensioner Concession Card, DVA Veteran Card, Health Care Card or Student Card and presents that concession card upon entry.
- If patrons hold a companion card issued by National Disability Services (Companion Card), they may present the Companion Card to Centre staff to gain free entry for one support worker or caregiver accompanying them. Free entry is provided to the support worker or caregiver for the sole purpose of assisting the patron. Accompanying carers may be requested to sign in.
- School-Aged children without a guardian in attendance will not be provided access to the facilities during school hours.
- No Patron may enter the Centre to carry out any form of commercial or business activity without the express prior written consent of the Centre management, which consent may be withheld.

Risk and Liability

- At all times while on the premises of any Stirling Leisure facility, patrons and their personal property are on the premises at their own risk. To the fullest extent permitted by law, patrons release and discharge the City of Stirling, its contractors, employees, volunteers and invitees from any liability, whether arising from negligence or otherwise, for any loss of or damage to property, or for any injury or death occurring on the centre premises or surrounding areas.
- Patrons are responsible for any infant, minor or other person under their care, supervision or control while attending a Stirling Leisure facility or its surrounding areas. Where such a person suffers personal injury, death or loss of property, the patron agrees to indemnify the City of Stirling against all claims, demands and actions made by or on behalf of that person arising from that injury, death or loss.
- Personal belongings are the responsibility of the owner. The City of Stirling accepts no responsibility for lost, stolen or damaged property

Patron Behaviour

- Patrons must behave respectfully and courteously towards other patrons and staff.
- Offensive, abusive, threatening or inappropriate language and behaviour will not be tolerated.
- Patrons must follow all reasonable directions given by City of Stirling employees and authorised personnel.
- Staff reserve the right to refuse entry, request a patron leave the facility, or suspend access where these conditions are not complied with or where a patron's behaviour impacts the safety, wellbeing or enjoyment of others.
- Please do not attend the facility if you are unwell.

Children and Supervision

- Children under 5 years:
    - **Must wear a** 'Watch Around Water' wristband at all times
    - **Must be** accompanied by a supervising adult (16 years or older) within arms length, at all times.
- Children under 13 years:
    - Must be accompanied by a supervising adult (16 years or older) at all times.
- Children under 13 years participating in a City of Stirling program must remain under the supervision of a responsible person until signed into the program.
- Parents and guardians remain responsible for the behaviour and safety of children in their care.

Personal Property

- Personal belongings remain the responsibility of the owner.
- The City of Stirling accepts no responsibility for lost, stolen or damaged property.
- Bikes, scooters, skate boards, roller stakes roller blades and any other similar item are not permitted to be used within the Centre or left in the foyer, or in the change rooms of a Centre.
- Staff reserves the right to check all eskies and bags upon entry

Clothing and Footwear

- Patrons are required to wear appropriate clothing, as deemed by the Centre. Patrons with clothing deemed inappropriate will be asked to leave the Centre.
- Examples of appropriate attire for the gym or fitness class includes, closed in shoes, bike pants, shorts, tracksuits, and T- shirts with no offensive logos or slogans.
- Examples of appropriate attire for the aquatic centre is clothing designed for an intended use in an aquatic environment and is fit for purpose must be worn. Bathers, rash shirts, burkini's and board shorts are deemed appropriate.
    - Jeans, dresses, long flowing clothing, underwear, sportswear and non-specific aquatic footwear may be deemed inappropriate
- Patrons may wear clothing for medical or religious reasons, these items of clothing must be lightweight, in clean condition, not pose a safety hazard to the wearer of the garment.

Photography and Recording

- Photography, filming and video recording within the facility is prohibited without prior approval from Facility Management
- Camera-enabled smart glasses, wearable cameras and other discreet body-worn recording devices must not be used within the facility without the prior approval of facility management.
- The wearing or use of camera-enabled smart glasses, wearable cameras or other recording devices is prohibited in changerooms, toilets, showers and other designated private areas, regardless of whether the recording function is activated.

Safety and Security

- CCTV operates throughout Stirling Leisure facilities for safety, security and compliance purposes.
- Footage may be used to investigate incidents or breaches of these Conditions of Entry.

Video monitoring – Lynxight

- Stirling Leisure uses the Lynxight System, which uses CCTV cameras and AI technology to detect and alert lifeguards to potential drowning or safety incidents.
- The System monitors these areas for swimmer safety as well as for incident reviews and further improvement of the Lynxight System. If you prefer not to be monitored by the System for these safety or other purposes, please avoid the monitored areas.
- For more information on privacy aspects of the Lynxight System, including how you may complain about Lynxight's handling of your privacy, please see Lynxight's Privacy Policy at https://www.lynxight.com/legal/privacy-policy-pools-australia-nz

Alcohol, Drugs and Smoking

- Alcohol is prohibited unless approved as part of a specific authorised event.
- Patrons suspected to be under the influence of drugs and/or alcohol will be denied entry to the facility
- Smoking and vaping are prohibited within all facilities and within 10 metres of entrances and air-conditioning intakes.

Animals

- Animals are not permitted within facilities, except for accredited assistance animals.

Aquatics

Supervision Requirements

The City of Stirling supports the WATCH AROUND WATER program and follows their guidelines.

Children Under 5 years

- **Must be** accompanied by a supervising adult (16 years or older) within arms length, at all times
- **Must wear a** 'Watch Around Water' wristband at all times
- Supervising adults are required to pay the applicable entry fee.

Children Aged 5 to 12 Years

- Must be actively supervised by a responsible person aged 16 years or older at all times.
- Supervising adults are required to pay the applicable entry fee.

Pool Safety

- No running, diving, bombies, flips or dangerous entries into the water except in designated areas.
- No horseplay, rough play, wrestling or unsafe behaviour.
- No spitting in or around aquatic areas.

- Surfboards, boogie boards and similar equipment are not permitted unless authorised.
- Hard balls such as soccer balls and tennis balls are not permitted in pool areas.
- Lane ropes must not be climbed on, sat on or hung from.
- Walking and rehabilitation exercises only are permitted in designated walking lanes.
- No changing of clothing on pool deck areas.
- No climbing on fences, barriers, partitions or facility structures.
- No food or drink is permitted in pool.

- Glass and dangerous sharp objects are not permitted to be brought into the Centre
- Children who are not toilet trained must wear approved swim nappies
- Keep left and recognise general lane etiquette

Health Requirements

- Patrons must not enter the water if suffering from a contagious illness, infectious condition or skin complaint that may present a risk to others.
- There are accessible changerooms available. Priority is given to patrons requiring its use. A hoist is available in the change room

Sauna, Spa and Program Pool

- Sauna and spa facilities are restricted to patrons aged 17 years and over.
- Program pool use is restricted to patrons aged 17 years and over unless within a facility program
- Access to program pool for under 17 years may be approved for medical reasons with an authorised statutory declaration
- All patrons must wear a wristband issued by reception.
- Children are not permitted in sauna or spa facilities.
- Please shower before use of spa and sauna facilities
- Sitting on a dry towel is required whilst using the sauna
- Please refrain from physical activity whilst in the sauna
- Do not pour liquids on the sauna heating element
- Do not use the spa or sauna if you are pregnant or epileptic
- Do not use spa or sauna if you have recently consumed alcohol
- Patrons must keep their head above water whilst in the spa
- It is recommended that the use of the spa and sauna is limited to 15 minutes
- The spa is a heated water environment, if you are concerned it may adversely affect your health it is your responsibility to seek medical advice.

Aquatic facility use

- All swimming lessons undertaken within the centre must be organised through the centre. A patron may not engage an external swimming instructor or lesson provider without the consent of management
- There are accessible changerooms available. Priority is given to patrons requiring its use. A hoist is available in the change room

Maximum bather loads may apply and access may be restricted during peak periods or operational requirements.

Health & Fitness

Gym

- Sweat towels and enclosed shoes are compulsory. No towel, no entry.
- A sweat towel must be used on all fitness equipment.
- Appropriate gym attire and enclosed footwear must be worn unless otherwise approved.
- Return equipment to its designated storage area after use.
- Share equipment during busy periods.
- Do not engage in unsafe lifting or activities that place yourself or others at risk.
- Patrons must operate equipment in accordance with manufacturer instructions and staff directions.
- Children under 13 years are not permitted within the gym
- Children aged between 13-15 years must be accompanied by an adult over 18 at all times within the gym.
- Photography, filming and video recording within the facility is prohibited without prior approval from Facility Management.
- All personal training undertaken within the centre must be organised through the centre.
- A patron may not engage an external personal trainer within the centre without the consent of management.

Group fitness including aqua classes

- Group fitness classes are subject to availability, and timetables are subject to change without notice
- Children under 13 years are not permitted within the group fitness classes
- Children aged between 13-15 years must be accompanied by an adult over 18 at all times within the group fitness
- Patrons must present their admission docket upon entry
- No entry 5 minutes after the class has started
- Sweat towels are compulsory and enclosed shoes must be worn with the exception of Wellness classes
- Do not save equipment or places for others.

Creche

Creche use

- Crèche is available for children eight weeks to five years and is included in full access facility memberships
- Patrons without a full access membership must pay a casual admission fee prior to entry
- Bookings are essential
- Parent/guardian must remain within the centre while your child is in the crèche – child must be signed in and out on the Crèche Register
- Maximum stay of 90-minutes
- Immunisation statement must be sighted when handing in forms

- Children will only be discharged to the person signing them in, unless prior arrangement has been made with the Creche Attendant and written authorisation is given. Only persons 18 years of age and over can collect a child
- In order to prevent cross infection, sick children will not be admitted. Please do not bring your child into the creche if they have diarrhoea, a cold, virus, flu, runny nose or any other symptoms of being unwell
- No peanut or nut products or any foods containing traces of nuts or whole eggs to be brought into the crèche as snacks
- Prams or strollers MUST be supplied for all children under two years, as well as nappies and wipes

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Hireable Spaces

Access and facility use

- Hirers and attendees must comply with the Facility Hire Terms and Conditions and these Conditions of Entry.
- Access is restricted to the approved booking area(s), dates and times specified in the booking confirmation.
- The facility must only be used for the approved purpose associated with the booking.
- Hirers must check in at reception where required. Hirers and attendees must comply with all directions provided by City staff.
- Hirers must start and finish their booking within the approved hire period, including set up and pack down times.
- Hirers are responsible for the conduct of all attendees and must ensure attendees comply with these Conditions of Entry.
- Venue capacities must not be exceeded.
- Open flames, candles, smoke machines and other prohibited items are not permitted.
- Noise levels must be managed to minimise disturbance to other facility patrons, neighbouring properties and the surrounding community.
- Confetti, rice, glitter and similar materials must not be used.
- Emergency exits, evacuation routes and fire safety equipment must remain unobstructed and accessible at all times.
- Bullying, abusive, offensive, disruptive, antisocial or unlawful behaviour is not permitted.
- Damage, defects, hazards, injuries, accidents and incidents must be reported to the City as soon as practicable.
- Hirers must not interfere with fire safety equipment, alarms or emergency systems, or undertake any activity that may result in a false alarm or unnecessary emergency service response.
- Hirers are responsible for removing all rubbish, decorations and personal belongings, and leaving the facility clean, tidy and secure at the conclusion of their booking.

Events

- Alcohol may only be consumed where prior written approval has been granted by the City of Stirling.
- All required permits, licences and approvals remain the responsibility of the hirer
- Capacity limits must not be exceeded at any time
- Event setup, pack down and cleaning must be completed within the approved booking times.

Sports and Programs

Participant conduct

- Participants must comply with class, program and competition rules.
- Stirling Leisure reserves the right to remove participants for unruly, disruptive or unacceptable behaviour.
- Teams or players may be suspended for unacceptable behaviour
- All children participating in a program must be signed in by their parent or guardian
- A parent or guardian must collect children at the conclusion of the program.
- Reception staff must be advised if another authorised person will be collecting a child.
- Participants must wear appropriate clothing for the activity.
- Sports participants must wear suitable sports clothing and enclosed running shoes.
- Thongs and sandals are not permitted.
- Photography and video recording during classes is prohibited unless prior approval has been obtained.

Courts

Court Usage and Conduct

- Courts are to be used only for their intended purpose and during approved booking times.
- Appropriate non-marking sports footwear must be worn.
- No hanging or sitting on hoops or nets.
- Speakers/music?
- Food or drink (other than water) is not permitted within the stadium.?
- Users must respect other patrons, officials and staff.
- Unsportsmanlike, abusive or disruptive behaviour will not be tolerated.
- Equipment and facility infrastructure must not be misused, climbed on or intentionally damaged.
- Organised activities must be conducted by authorised users or approved hirers.

Unstaffed Facilities

- During unstaffed periods, patrons are responsible for determining whether the facility is suitable for use.
- Entry and use of the facility is at the user's own risk.
- Hazards, damages or safety concerns must be reported to the City of Stirling as soon as practicable.

For enquiries or to report an incident, please contact the relevant Stirling Leisure facility or visit www.stirling.wa.gov.au.