

Safer Suburbs Rebate – Plain Language Terms and Conditions

Who can apply

1. You must live or run a business in the City of Stirling
2. The property where the security item is installed must be in the City of Stirling
3. Only items bought after 1 April 2025 are eligible
4. The rebate program may end at any time, as decided by the City of Stirling
5. If you got a rebate for a specific item (like a home alarm or CCTV) in 2024/25, you can't apply for the same item again in 2025/26 - but you can apply for a different eligible item.

What you can claim

6. You can submit one rebate claim per property and per person. You can include more than one item, but the total rebate can't be more than \$500
7. The rebate amounts depend on the item and whether it's installed professionally or DIY. See the table below:

Item type	DIY (equipment only)	Professional installation
Home alarm / CCTV (min \$200)	20% (up to \$500)	30% (up to \$500)
Security door screens (min \$200)	20% (up to \$500)	30% (up to \$500)
Deadlocks (min \$50)	20% (up to \$500)	30% (up to \$500)
Security window screens / shutters (min \$100)	20% (up to \$500)	30% (up to \$500)
Sensor lights (min \$50)	20% (up to \$500)	30% (up to \$200)

Note: Some items must be installed by licensed professionals. For example, electric shutters and mains-powered lights must be installed by a licensed electrician.

8. If someone else (like your partner) has already claimed a rebate for your property, you can't claim again
9. Items must be installed at the property you're claiming for
10. You're responsible for checking that any tradesperson you hire is properly licensed and follows the law
 - You can check licences on the Commerce WA website

- Electricians must give you a safety certificate within 28 days
- Security items must be installed by a licensed Security Agent or Installer listed on the WA Police website.

11. DIY installation is allowed, except for electrical work, which must be done by a licensed electrician.

Item standards

12. Items must meet Australian Standards where required:

- **Security screens:** AS 5039, AS 5040, AS 5041
- **Deadlocks:** AS 4145.2

13. The City may ask for more information to check if your item meets standards or licensing rules before paying your rebate.

Approvals

14. If you rent or live in a strata property, you must get permission from the landlord or strata company before buying or installing anything

15. If you're unsure whether an item is eligible, contact the City of Stirling before buying.

How to apply

16. Buy and install the item first, then apply online or with a paper form

17. Include ID documents signed by you

18. Include receipts showing the date, amount paid, and the supplier's ABN

19. Items must be fully paid for and installed before you apply

20. Rebates are paid by bank transfer to your nominated account.

Legal stuff

21. You agree that the City of Stirling isn't responsible for any issues with your security item, unless caused by the City's own actions

22. The City can change these terms at any time

23. The rebate program may change or end at the City's discretion

24. You must not make a false claim or misuse the rebate. If you do, you may have to repay the money and could face legal action

25. The City may inspect installations to check they meet the rules.