

Disability Access and Inclusion Plan Community Engagement Summary

What is the Access and Inclusion Plan?

The City of Stirling is developing an Access and Inclusion Plan to help ensure everyone feels welcome and included, including people with disability.

The plan will focus on making sure:

- Buildings and places are easy to access and use
- Events and services are inclusive to everyone
- Staff provide good customer service
- People can share their ideas and give feedback
- Employment opportunities are accessible for people with disability.

While legislation requires the City to do these things, we also wanted the community to help shape how we deliver them.



Image: City of Stirling Staff and community members at an engagement pop-up session, 2025.

How did we ask people for their ideas?

We hosted numerous engagement activities where we asked people to share their thoughts. We did this in two parts across February to June 2025.

1. Everyone Belongs campaign (February to March 2025)

We asked people what makes them feel like they belong in their community. This feedback helped inform:

- The Disability Access and Inclusion Plan 2026–2031
- The Public Health Plan 2026-2031
- Ideas for how bowling clubs can become welcoming community spaces.

You can read the full report here: [Everyone Belongs Engagement Report](#)

2. Access and inclusion engagement (February to June 2025)

We ran 21 engagement activities to hear from people with disability and the wider community about what they wanted in the new Disability Access and Inclusion Plan. Activities included:

- Participation in Everyone Belongs
- Nine pop-up focus groups
- A storytime session at the six Stirling Libraries
- Two Accessibility and Inclusion Advisory Group (AIAG) workshops
- Two community-focused workshops
- A workshop with Westminster Education Support Centre
- A workshop with City of Stirling staff.



Who did we hear from

Across the engagement period we heard over 800 voices. These voices include:

- 256 survey responses
- 21 students at Westminster Education Support Centre
- 25 community workshop attendees
- 300 people engaged through community pop-ups
- Approximately 100 storytime attendees
- Approximately 80 Nollamara Day Club members
- Approximately 25 City staff members through workshops and individual conversations
- 8 Access and Inclusion Advisory Group members.



*denotes an approximate not exact number

What we heard

Here are the main things people told us:

- **Make places safer and easier to use** – like footpaths, beaches and playgrounds. Add ramps, lifts and toilets that everyone can use
- **Include people with disability in events** – with things like quiet spaces, Auslan interpreters, and clear signs
- **Make jobs more flexible** – with support for young people moving from school to work
- **Show real stories** – use photos and stories that show people with disability in everyday life
- **Teach the community** – run workshops and school programs to help people understand disability
- **Make information easier to read** – use pictures, simple words and train staff to help
- **Create safe places to meet** – for people with disability, their families and carers
- **Plan for access from the start** – in buildings, events and services
- **Listen to people with disability** – include them in planning and decision-making.



“Listen and learn from the different voices and experiences of people with disability.”

– Comment from community workshop attendee

What happens next?

We have used the feedback to write the new Disability Access and Inclusion Plan 2026–2031. This Plan will be available in July 2026.