

Access and Inclusion Plan Community Engagement Summary

Access and Inclusion Plan – Community Feedback Summary

What is the Access and Inclusion Plan?

The City of Stirling is making a plan to help everyone feel welcome and included. This includes people with disability. The plan will make sure:

- Buildings and places are easy to get into and use.
- Events and services include everyone.
- Staff give good customer service.
- People can share their ideas and give feedback.
- There are jobs for people with disability.

The law says we must do these things. But we asked the community to help us decide **how** to do them.



Image: City and community members at an engagement pop up

How did we ask people for their ideas?

We asked people to share their thoughts between **February and June 2025**.

We did this in two parts:

1. Everyone Belongs Campaign (Feb–March 2025)

We asked people what makes them feel like they belong in their community. This helped us with:

- The Access and Inclusion Plan (2026–2031)
- The Public Health Plan
- Ideas for how bowling clubs can be places where people come together

You can read the full report here: [Everyone Belongs Engagement Report](#)

2. Access and Inclusion Engagement (Feb–June 2025)

We did 21 activities to hear from people with disability and others in the community. Activities included



Who did we hear from



*denotes an approximate not exact number

What did people say?

Here are the main things people told us:

- **Make places safer and easier to use** – like footpaths, beaches, and playgrounds. Add ramps, lifts, and toilets that everyone can use.
- **Include people with disability in events** – with things like quiet spaces, AUSLAN interpreters, and clear signs.
- **Make jobs more flexible** – with support for young people moving from school to work.
- **Show real stories** – use photos and stories that show people with disability in everyday life.
- **Teach the community** – run workshops and school programs to help people understand disability.
- **Make information easier to read** – use pictures, simple words, and train staff to help.
- **Create safe places to meet** – for people with disability, their families, and carers.
- **Plan for access from the start** – in buildings, events, and services.
- **Listen to people with disability** – include them in planning and decision-making.

“Listen and learn from the different voices and experiences of people with disability.”

– Comment from a focus group



What happens next?

We are using all the feedback to write the new Access and Inclusion Plan. The draft plan will go to Council in **early 2026**.

To stay updated, visit:

City of Stirling – Access and Inclusion

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